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**Overview**

More and more, senior housing providers are receiving reasonable accommodations requests related to animals. The terminology around these animals seems to vary - service animals, assistance animals, emotional support animals, companion animals. But in all cases, it's important that housing providers know and understand best practices in responding to these requests and managing assistance animal issues.

Join us for this webinar to learn what you need to know to comply with Fair Housing laws, meet the needs of your residents with disabilities and establish policies and practices related to assistance animals in your senior housing community.

Topics to include:

- Understanding the terminology around assistance and service animals
- What you can require to verify the need for an assistance animal
- What you can - and can't - include in policies related to assistance animals
- Handling objections from other residents
- Steps you can take to address problems that arise

**Speaker**

**Leah Sykes**, JD, landlord/tenant law attorney, Bittner & Hahs

**Who should participate**

Senior housing administrators/managers and other staff who receive or handle reasonable accommodations requests or deal with issues related to assistance animals

**Fees**

LeadingAge Oregon members: \$59  
Non-members: \$79

**About this on-demand webinar**

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