

**DATE**

December 6, 2017

**TIME**

Noon to 1:15 p.m. Pacific time

**REGISTRATION****ENCOURAGED BY:**

November 29, 2017

LeadingAge Oregon reserves the right to cancel any webinars if minimum registration is not met.

**CANCELLATION POLICY**

Cancellations must be received no later than one week prior to the course to be refunded (less a \$25 service charge).

No refunds are possible after that date, but you are welcome to have a colleague participate in your place.

**TO REGISTER**

Register online at [www.leadingageoregon.org](http://www.leadingageoregon.org) (Events & Education/Educational Opportunities)

**QUESTIONS?**

Call LeadingAge Oregon at 503.684.3788 with your questions or to opt out of faxes

**See following pages for dates and times of remaining webinars in this series**

**Drive 5-Star & RoP Implementation through a QAPI Approach**

LeadingAge Oregon has partnered with Proactive Medical Review and several other LeadingAge state associations to offer a 13-part webinar series throughout 2017 to assist Oregon nursing homes with implementing the new nursing home Requirements of Participation (RoPs) and with quality improvement. The series will approach and review the new rules through the lens of QAPI (Quality Assurance and Performance Improvement), with the goal of promoting understanding of the new rules while improving both quality and 5-star performance.

**Webinar 13: Abuse Prevention & Reporting**

This session will include an overview of elder abuse prevention in SNF/NF settings and the Elder Justice Act, including updated Requirements of Participation. Emphasis will be on the application of facility best practices and QAPI programming to reduce the risk of abuse incidents and to ensure compliance.

**Learning Objectives**

- Understand the importance of thoroughly investigating and reporting allegations of abuse and neglect
- Understand trends related to abuse and neglect citations
- Understand how to consistently report and investigate allegations of abuse and neglect
- Participants will understand all aspects of the Elder Justice Act including reporting requirements, anti-retaliation protections for those reporting, and potential penalties for covered individuals non-compliance
- Identify tools for the leadership team to use for monitoring data related to reports of abuse and neglect
- Learn strategies for incorporating abuse and neglect prevention into facility QAPI processes

**Speakers**

**Amie Martin**, OTR/L, CHC, RAC-CT, Clinical Consultant, and **Shelly Maffia**, MSN, MBA, RN, LNHA, ACP, Clinical Consultant, Proactive Medical Review

**Who should participate**

Nursing home administrators, department managers, any other staff involved with quality improvement or the new nursing home rules

**Fees** (per computer connection)

LeadingAge Oregon members: \$79  
Non-members: \$99

**CEUs**

1.25 CEU for NHAs approved by NAB. One CEU certificate will be provided upon request per paid registration. If more than one individual at your organization would like CEUs, each individual must register separately.

# Driving 5-Star & RoP Implementation Through a QAPI Approach

## 2017 Webinar Series

Sessions will be approved by NAB for Administrators, as well as for nursing, and IN/KY PT, OT, ST

All sessions begin at 12:00 PM (Noon)

Date	Contact Hours	Series Topic
Feb. 15	1.5	Final Rule: Integrating Phase 2 New Requirements of Participation into Practice (Part 1)
Feb. 22	1.5	Final Rule: Integrating Phase 2 New Requirements of Participation into Practice (Part 2)
March 15	1.25	SNF QAPI Fundamentals
March 30	1.25	Health Inspections: Analyzing 5-Star Data and Applying QAPI Principles to Improve 5-Star Survey Results
April 26	1.25	Staffing: Analyzing 5-Star Data and Applying QAPI Principles to Improve Staffing Ratings/Retention
May 31	1.25	Pain: Analyzing 5-Star Pain Quality Measures and Applying QAPI Principles to Improve Pain Quality Measure
June 21	1.25	Pressure Ulcers: Analyzing 5-Star Pressure Ulcer Quality Measures and Applying QAPI Principles to Improve Pressure Ulcer Quality Measures
July 26	1.5	Fall & Restraint Reduction: Analyzing 5-Star Falls with Major Injury & Physical Restraint Quality Measures – Applying QAPI Principles to Reduce Falls, Physical Restraint Use, and Improve Fall with Major Injury Quality Measures
Aug. 9	1.25	Antipsychotics: Analyzing 5-Star Antipsychotic Quality Measures and Applying QAPI Principles to Improve Antipsychotic Quality Measures
Sept. 20	1.25	RoP Infection Control Program Updates and Urinary Tract Infections – Catheter Use: Analyzing 5-Star UTI and Catheter Quality Measures and Applying QAPI Principles to Improve UTI and Catheter Quality Measures
Oct. 18	1.25	Increase in ADL Help, Ability to Move Independently Worsened, & Improvement in Function: Analyzing 5-Star Functional Mobility Quality Measures and Applying QAPI Principles to Improve Functional Mobility Quality Measures
Nov. 8	1.25	Discharge to Community, Hospital Readmissions, and Emergency Room Visits: Analyzing 5-Star Quality Measures & Applying QAPI Principles to Improve Quality Measure Performance & Ensure Compliance with RoP Discharge Planning Requirements
Dec. 6	1.25	Abuse Prevention & Reporting
<b>17.0</b>		<b>Total CEUs for the Webinar Series</b>

**To Register, visit our website here.**

# Driving 5-Star & RoP Implementation Through a QAPI Approach

## 2017 Webinar Series

### Presenter Information:



**Amie Martin, OTR/L, CHC, RAC-CT**

**Principal Consultant & President for Proactive Medical Review & Consulting, LLC**

Amie is an Occupational Therapist with over twenty years of experience serving in long term care rehabilitation leadership positions and as a clinical program specialist. She is certified in healthcare compliance through the Health Care Compliance Association. She has successfully partnered with post-acute care and rehabilitation service providers to improve clinical outcomes, compliance programs, medical record documentation, and to reduce error rates under medical review. Working with legal counsel to prepare defensive arguments and provide expert witness testimony, she has defended rehabilitation providers under large volume ZPIC and RAC government audits, recovering reimbursement on denied claims. Amie's recent publications include articles for the American Occupational Therapy Association, American Association of Nurse Assessment Coordination (AANAC,) American College of Health Care Administrators, and the American Health Lawyers Association. She has presented extensively to SNF health care associations and national groups such as NARA (National Association of Rehabilitation Providers and Agencies) and AANAC on documentation and Medical Review related topics.



**Shelly Maffia, MSN, MBA, RN, LNHA, QCP**

**Clinical Consultant for Proactive Medical Review & Consulting, LLC**

Shelly is a Registered Nurse and Nursing Home Administrator with over ten years of experience serving in long term care leadership and consulting positions, including positions as Director of Nursing, Administrator, and Corporate Nurse Consultant and Training Positions. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long-term care profession.

She is a member of the Association for Professionals in Infection Control and Epidemiology (APIC) and earned a Certificate in Infection Prevention Training in the Long-Term Care Setting. She is an AHIMA approved ICD-10-CM and ICD-10-PCS trainer. Shelly has extensive experience providing consultation and leadership support to skilled nursing centers to ensure quality resident care and regulatory compliance. She is experienced in developing clinical training tools, policies, procedures, protocols, and providing training programs on systems, processes, and best practices for long-term care facilities and corporations.



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**PROACTIVE**  
MEDICAL REVIEW



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**[www.proactivemedicalreview.com](http://www.proactivemedicalreview.com)**

Proactive Medical Review & Consulting assists post-acute care providers in ensuring compliance with regulatory standards and promoting measurable care excellence. Proactive specializes in SNF risk assessment, Quality Assurance Performance Improvement (QAPI) projects, medical record review services and staff development to promote care quality and effective clinical documentation. Proactive offers consulting for Medical Review and Medicare Appeals, and is uniquely positioned to assist SNF providers with therapy oversight and the defense of skilled rehab services through their team that includes Therapist consultants in addition to Nurse, Health Facility Administrator, MDS and SNF/NF billing experts.