



Oregon

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TO: Residential Care and Assisted
Living Facilities



FROM: Safety, Oversight and Quality

RE: Quality Measurement Program Webinar – May 6 & May 8

We understand that these past couple of months have been challenging to all long-term care providers, staff, residents and their families. Thank you for all you've done to keep residents safe and content in these difficult times.

In addition to dealing with Covid-19 and other daily operations, **all RCFs and ALFs are required by law to track and submit data for 2020 as part of the [Quality Measurement Program](#)**. Information and resources for providers may be found on the [Quality Measurement Program Provider Resources page](#). Please note that:

- All RCFs and ALFs should currently be tracking data for Metric 1 (direct care staff retention) and Metric 2 (compliance with training) and should have a plan in place for Metric 5 (a resident satisfaction survey to be administered by an independent third-party vendor in 2020).
- At least two staff from each RCF/ALF should be registered for and have access into the Quality Measurement Application (QMA) software, where all data must be entered.

On May 6 and May 8, the webinar "Getting Started in Quality Metrics" will be presented for those who have not yet registered for the Quality Metrics Application (QMA) and/or those who need more information about the mandatory Quality Measurement Program. Access information is below.

May 6, 2020 – 2:00 – 3:30 pm

[Join Skype Meeting](#)

1-971-673-8888, Conf. ID 8069216#

1-503-934-1400, Conf. ID 8069216#

May 8, 2020, 10:00 – 11:30am

[Join Skype Meeting](#)

1-971-673-8888, Conf. ID 5216066#

1-503-934-1400, Conf. ID 5216066#

You can join the meeting either through the internet by clicking on the “Join Skype Meeting” link or call in using either number provided then dialing the Conference ID code.

The Quality Measurement Program Provider Resource webpage has several resources that will help you navigate the QMA. It may be helpful to review these resources prior to the webinar. Here is the link: <https://www.oregon.gov/DHS/PROVIDERS-PARTNERS/LICENSING/CBC/Pages/QM-Program-Provider-Resources.aspx>.