

CORONAVIRUS MEMBER BRIEFING: Job Clearinghouse, New Tools, Free Training April 2, 2020

OF SPECIAL NOTE

Recruiting Displaced Workers

LeadingAge Oregon is creating a clearing house to match people that have been displaced by COVID-19 as potential staff with our member communities. There is a simple Job Placement Form displaced workers can fill out, and we will share their information with you, our members. We have also requested HR in our member communities add any job openings to our newly updated Job Board – here are directions how to do that. We will be promoting both on our website and through social media. LeadingAge national will be beginning a similar campaign as are several other states.

Testing of Symptomatic Staff Priority Letter

We let you know this morning that we've been working with Oregon Health Authority (OHA) on prioritizing tests of symptomatic workers within congregate care settings and transmitted a letter for you to use. We're resending this this evening because there is now an editable letter you can use. The letter is for congregate care staff to use when they go to their health care provider to be tested for COVID-19.

The goal is to inform the healthcare provider of the importance of timely testing for symptomatic congregate care workers. This letter should only be used for symptomatic workers.

• **COVD-19 symptoms:** May include fever, cough, myalgia or fatigue, and shortness of breath. Less common symptoms include sore throat, headache and diarrhea.

OHA has said facilities are welcome to add their logo to the upper right corner of the letter. Obtain the **editable letter here.**

STATE NEWS

Oregon Health Authority Webinar for LTC Providers

Oregon Health Authority will be holding another webinar late next week for long term care providers. We will let you know date and time, but in meantime, they have asked us to collect your questions ahead of time, so they can be best prepared to answer them. Please send any questions you have for OHA (can relate to testing, protocols, etc.) to Tina (tgoewey@leadingageoregon.org) for her to compile and send to OHA.

POLST and Coronavirus: If you get sick, do your orders match your wishes?

The Oregon POLST Coalition has produced a <u>5-minute video</u> for patients and families of those who already have a POLST because of frailty or serious illness and are thus among the mostly likely not to survive if they get the coronavirus. It is to help those with a preexisting POLST (which is over half of Oregonians who die each year), understand what their orders mean and encourages them to talk to

their families. Most of these patients do not want intensive care. The goal of the video is to support their ability to plan ahead if they get sick and to be able to avoid hospitalization if that is their wish.

RESOURCES & TOOLS

Lebanon Veterans Homes Shares COVID Tools

A big thank you again to the Kelly Odegaard at WestCare Management, who manages the Lebanon Veterans Home, for sharing some of the tools they developed in working with their COVID-19 residents. Some are simple templates and others such as the Supply Inventory example have complicated formulas in them that were built by WestCare Management. Access the tools below:

- <u>Employee Test Data Example</u>
- Supply Inventory Example
- Resident Testing Data Example
- Clinical Status Update Example
- Pandemic COVID-19 Policy

Free COVID training for LeadingAge members until April 10.

NextStep, a startup that trains and places workers into high-demand healthcare roles, created an online course designed to improve the safety of front line staff and caregivers working with COVID-19 patients/residents. It is offering this useful resource to all LeadingAge member staff for free until April 10th. Once a member downloads the course, anyone who works at the member organization can download it onto their phone, tablet, or computer and watch any of the 36 segments (some only a minute long) any time. The COVID-Ready Caregiver program uses expert-developed online learning to help develop critical skills for safety during the pandemic. Staff at LeadingAge members can access the course at no cost through April 10. Use code COVIDCERTNOW at check-out. While the training is focused primarily on frontline staff, it can be used by as many staff across all of member settings including independent and affordable senior housing.

Providing Quality Care for People Living with Dementia During the COVID-19 Crisis

This week, LeadingAge joined the Alzheimer's Association and other leaders in long-term and community-based care on guidance to help ensure the delivery of high-quality care for people living with Alzheimer's and all dementia during the COVID-19 crisis. Read Emergency Preparedness: Caring for Persons Living with Dementia in a Long-term or Community-based Setting now.

NATIONAL NEWS

Practical Ideas from Members

LeadingAge national is gathering examples of the innovative solutions members are deploying to better serve older people and support their staff. New stories are available now

- Helping Employees Meet Childcare Needs: Providers are finding ways to reduce the burden of childcare for their employees.
- Resident Engagement During Social Isolation: Members are finding new ways to socialize, build community, and keep busy.

Look for more <u>Member Ideas and Inspiration</u> in coming days and weeks.

LeadingAge staff experts are developing essential guidance and tools, and curating the most relevant resources for aging services providers. Here are some of the most recent additions:

Relief and Infrastructure Investment for Low Income Senior Housing April 1

From LeadingAge Centers

The LeadingAge LTSS Center @UMass Boston is sharing research studies and research-based articles focusing on how the coronavirus pandemic is affecting older adults and the people who care for them. Check out their brief summaries of the latest data and analysis, including these recently posted articles:

- Leading a Nursing Home in New York City
- Post-Acute Care: Preparing for COVID-19
- Research on Protecting Workers from COVID-19