MANAGEMENT TRAINING SUMMER SERIES

THURSDAY'S 9 - 10 AM PACIFIC TIME

June 1: Employee Engagement
How to be the Best Boss Your Employees Ever Had

June 15: Employee Accountability
How to Address Poor Behaviors and Attitudes

June 29: Building Harmony
How to Manage Conflict and Work Through Differences

July 13: Hire Smart
How to Interview, Select, and Onboard the Right People

July 27: Service Excellence
How to Deliver a Great Customer Experience

August 3: Emotional and Relational Intelligence
How to Manage Yourself and Your Relationships Well

August 17: Personal Effectiveness and Replenishment
How to Be In Control, Make the Most of Your Time, and Enjoy Life

ABOUT THE TRAINING
This seven-part virtual management training series will kick off on Thursday, June 1 from 9 - 10am. Sessions will be held on Thursdays, with the last session on August 17. Training is clear, practical, and engaging. Sessions will include many practical exercises and demonstrations for the purpose of skill-building.

ABOUT THE TRAINER
Del Gilbert is the founder of Accelerating Excellence. He speaks, trains and consults on building high-performance in people and organizations. Del has held leadership positions in the healthcare field for 35 years.

REGISTER
Registration fee per connection for members is $280 for the series and $50 per session. The non-member rate is $420 for the series and $80 per session. While we encourage as many individuals as possible to gather around the screen, please note CEU credit is available to one person per connection. Each participant seeking credit must register separately and connect separately for CEU attendance tracking purposes.

Register online at: www.leadingageoregon.org/educational-opportunities