MANAGEMENT TRAINING SUMMER SERIES



LeadingAge®
North Carolina

LeadingAge® Oregon

Leading Age South Carolina
the voice of senior services



THURSDAY'S 9 - 10 AM PACIFIC TIME

June 1: Employee Engagement

How to be the Best Boss Your Employees Ever Had

June 15: Employee Accountability

How to Address Poor Behaviors and Attitudes

June 29: Building Harmony

How to Manage Conflict and Work Through Differences

July 13: Hire Smart

How to Interview, Select, and Onboard the Right People

July 27: Service Excellence

How to Deliver a Great Customer Experience

August 3: Emotional and Relational Intelligence

How to Manage Yourself and Your Relationships Well

August 17: Personal Effectiveness and Replenishment

How to Be In Control, Make the Most of Your Time, and Enjoy Life

ABOUT THE TRAINING

This seven-part virtual management training series will kick off on Thursday, June 1 from 9 - 10am. Sessions will be held on Thursdays, with the last session on August 17. Training is clear, practical, and engaging. Sessions will include many practical exercises and demonstrations for the purpose of skill-building.

ABOUT THE TRAINER

Del Gilbert is the founder of Accelerating Excellence. He speaks, trains and consults on building high-performance in people and organizations. Del has held leadership positions in the healthcare field for 35 years.

REGISTER

Registration fee per connection for members is \$280 for the series and \$50 per session. The non-member rate is \$420 for the series and \$80 per session. While we encourage as many individuals as possible to gather around the screen, please note CEU credit is available to one person per connection. Each participant seeking credit must register separately and connect separately for CEU attendance tracking purposes.

Register online at: www.leadingageoregon.org/educational-opportunities