



Coronavirus Member Briefing CMS Guidance on Resident Visitation

March 10, 2020

CMS Revised Guidance

Late on March 9, CMS issued revised guidance for infection control and prevention of COVID-19 in nursing homes (QSO-20-14-NH REVISED). The guidance significantly alters recommendations related to visitors and encourages nursing homes to restrict, limit, or discourage visitors depending on the circumstances. One key factor is whether there are any confirmed cases of COVID-19 in the county or adjacent counties; the recommendations are more stringent in the affected areas. The guidance is applicable to nursing homes but can be adapted to other provider types.

- [Revised CMS Guidance for Infection Control and Prevention in Nursing Homes \(QSO-20-14-NH-Revised\)](#)
- [Summary of CMS Guidance for Nursing Home Visitation](#)

Additional Information About APD Illness Prevention Reviews

Yesterday we let you know that DHS was visiting nursing, assisted living and residential care communities to review pandemic response procedures and incident control practices. Later in the day, DHS released a [press release](#) sharing more information about the statewide review process:

- More than 70 licensing staff members with the Office of Aging and People with Disabilities will be focused on the statewide review process.
- Approximately 670 facilities will be visited.
- Facility types included in the review are nursing, assisted living and residential care, including those designated as memory care communities.
- Focus will include a review of each facility's pandemic emergency preparedness and infection control practices.

Sample Communication Templates for Counties Affected or Adjacent To

[Sample Resident Letter](#)

[Sample Family Letter](#)

[Sample Staff Letter](#)

[Sample Visitor Vendor Notice](#)

[Template Press Release](#)

Sample Communication Templates for Counties Not Affected or Adjacent To

[Sample Resident Letter](#)

[Sample Family Letter](#)

[Sample Staff Letter](#)

[Sample Visitor Vendor Notice](#)

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