

Department of Human Services

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Ref: NF-20-68 Provider Alert

Date: March 13, 2020

TO: Nursing Facilities Providers, Community Based Care:

Assisted Living, Residential Care, Memory Care Facilities

FROM: Safety, Oversight, and Quality

SUBJECT: Updated COVID-19 Visitation Guidelines

The attached letter provides additional visitation policies and information to provide to facility residents, family and visitors as we all work to limit exposure to the Novel Coronavirus (COVID-19).

This is for immediate implementation and distribution by all Nursing Facilities Providers, Community Based Care: Assisted Living, Residential Care, Memory Care Facilities.

NF-20-68 Visitation Letter - Facilities and Residents

If you are a nursing facility provider and have questions about this alert, please contact the Nursing Facility Licensing Unit at:

NF.Licensing@state.or.us

If you are a community based care provider and have questions about this alert, please contact the CBC Team at: CBC.TEAM@DHSOHA.STATE.OR.US

For general information about the DHS Office of Safety, Oversight and Quality, visit the DHS Web site at www.oregon.gov/DHS/.