



# Oregon

Kate Brown, Governor

Department of Human Services

*Aging and People with Disabilities*

500 Summer St. NE, E-02

Salem, OR 97301



March 13, 2020

Dear Residents, Friends and Families:

I am asking for your partnership and support in ensuring the safety and well-being of residents of Oregon's long-term care facilities.

Under the authority of the Governor Brown's Executive Order, the Oregon Department of Human Services has issued critical direction to long term care facilities designed to help prevent the spread of COVID-19. All long-term care providers are now required to **screen, limit, and restrict visitors**. These preventative measures include:

- Restricting visitation to two essential individuals per resident.
- Screening all essential individuals prior to entry for health and travel history.
- Limiting the number of essential visitors to two per resident at a time.

An essential individual includes:

- Facility staff
- Outside medical personnel, including hospice providers
- Friends or family members who are essential for the individual's emotional well-being and care (limit of two per resident)
- Adult Protective Services staff
- State Licensing and Survey staff
- Long Term Care Ombudsman and Deputies (not volunteers)
- Friends or family members visiting during end of life stages
- Vendors

We understand that these restrictions are inconvenient and will likely present challenges for residents, their families and friends. You may direct urgent questions to:

[APD.Communications@dhsosha.state.or.us](mailto:APD.Communications@dhsosha.state.or.us).

Thank you for your cooperation and understanding at this difficult time.

Sincerely,

Michael McCormick, Interim Director

*"Assisting People to Become Independent, Healthy and Safe"*