

Changing the Resident Experience with Culinary Solutions & Technology Advancements during COVID-19

Part 4 of the LeadingAge COVID-19 Sentiment Report Webinar Series

Date: November 6, 2020 at 11:00 a.m. (PT) **Price:** \$79 (\$200 for full series)

Session Narrative

Sentiments from Plante Moran Living Forward and Retirement DYNAMICS' nation COVID-19 Sentiment Survey clearly indicate lifestyle, communication, and dining can be directly improved by leveraging technology. Community leaders who rapidly adopt technical efficiency will see the largest opportunities for service improvement throughout the continuum of care. In this webinar, presenters will share new ways to leverage technology to entertain and engage residents, eliminate data silos for seamless transitions between care settings, and bring your culinary excellence to the safety of your residents' rooms.

Learning Objectives:

1. Hear industry best practices that leverage self-service technology and online ordering to enhance the resident experience.
2. Learn how the dining experience goes beyond daily meal service to encompass digital platforms electronically connecting resident activities to food and family.
3. Understand how resident managed systems support safety and wellness objectives through technology established to ensure better nutritional outcomes.

Presenters:



Sanjeev Shetty
*Chief Global &
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Victoria Vega
*SVP Marketing & Innovation
Unidine Corporation*



Travis Palmquist
*PV/GM Senior Living
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