

Seminar Title: **Phase 3: Implementing an Effective QAPI Program**

Presentation Date: December 5, 2018 Live Webinar

Presented By:

- Shelly Maffia, MSN, MBA, RN, LNHA, QCP, Clinical Consultant

Shelly Maffia is a Registered Nurse and Nursing Home Administrator with over fifteen years of experience serving in long term care leadership and consulting positions, including positions as Director of Nursing, Administrator, and Corporate Nurse Consultant and Training Positions. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long-term care profession.

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Course Description:

This 1.25 hour webinar will focus on the fundamentals of QAPI and incorporating the 5 QAPI elements into existing continuous quality improvement (CQI) facility quality programs. Self-assessment for goal setting, the QAPI written plan, policies and procedures, and leadership's role in accountability for QAPI programs will be emphasized.

Learning Objectives

1. Describe the fundamentals of QAPI programs
2. Understand the 5 elements of QAPI for nursing facilities
3. Describe a process for establishing priority QAPI goals based on facility specific assessment.
4. Understand the governing body and administrative role in development and sustenance of a QAPI culture and maintaining accountability for safety and quality in balance with resident rights and choice.

Course Content (in CST)

- 1:00 QAPI fundamentals and the 5 elements
- Design and Scope
 - Governance and Leadership
 - Feedback, Data Systems and Monitoring
 - Performance Improvement Projects (PIPs)
 - Systematic Analysis and Systemic Actions
- 1:30 Leadership responsibility and accountability
- 1:45 Identifying facility quality improvement opportunities and prioritizing performance improvement objectives
- Data collection and use
 - Root cause analysis and PIP framework resources
- 2:00 Driving change
- Staff training for QAPI awareness and team focused improvement
 - Sustaining improvement
- 2:15 Closing Comments/ Q&A

Target Audience: Director of Nursing, Assistant Director of Nursing, Nurse Managers, Nursing Home Administrators, Nursing staff and leaders, Quality Assurance Director, Governing Body

Instructional Level: Intermediate **Contact Hours:** 1.25

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