

**PROACTIVE**  
MEDICAL REVIEW

# Moving MOUNTAINS

Prepare for major industry changes in  
2019 as Phase 3 and PDPM take effect

REGISTER NOW!  
**13-month Webinar Series** focused on  
helping providers to implement a step-wise  
action plan to prepare with confidence.

## **Session 13: Phase 3: Trauma Informed and Culturally Competent Care**

**September 4, 2019 | 11:00 a.m. (pacific) | 1.25 NAB CEUs**

This webinar will assist SNF providers in understanding the new requirements related to trauma informed & culturally competent care. A review of regulatory requirements regarding trauma informed and culturally competent care with an analysis of the interpretive guidance related to this requirement will be emphasized.

**Who should attend:** Director of Nursing, Assistant Director of Nursing, Nurse Managers, Nursing Home Administrators, Nursing staff and leaders, Quality Assurance Director

**Presented By:** Shelly Maffia, MSN, MBA, RN, LNHA, QCP, Director of Regulatory Services  
*Shelly Maffia is a Registered Nurse and Nursing Home Administrator with over 15 years of experience serving in long term care leadership and consulting positions, including positions as Director of Nursing, Administrator, and Corporate Nurse Consultant and Training Positions. She earned the QAPI Certified Professional (QCP) credential from the American Association of Nurse Assessment Coordination (AANAC), which was established to promote the highest standards for QAPI program implementation in the long-term care profession.*

*Eleisha Wilkes, RN, RAC-CT*

*Eleisha Wilkes is a Registered Nurse with over fifteen years of experience in long term care. She has served as a Director of Nursing, Case Manager and Resident Assessment Coordinator with extensive responsibility and success in driving QA in the areas of person-centered assessment and care planning through effective systems, staff development, and interdisciplinary team collaboration. She now serves as an RN Clinical Consultant with Proactive Medical Review & Consulting, LLC.*